

# JAGC Technical Requirements

Technical Requirements	Testing System
	ExamSoft (Exemplify)
	<i>Requirements</i>
<b>Web Camera-all users</b>	1280 x 768 at least and scaling set to 100% (Virtual cameras are not supported)
<b>Windows Users</b>	<b>Operating Systems Supported:</b> 64-bit versions of Windows 10 and Windows 11, S mode not compatible; only genuine versions of Windows Operating Systems are supported
<b>Mac Users</b>	<b>Operating Systems Supported:</b> Big Sur, Monterey, Ventura, and Sonoma are only genuine versions of Mac operating system. <b>Processors:</b> Apple's M1 and M2 and Apple Rosetta 2 are supported.
<b>Internet Upload speed</b>	2.5 Mbps
<b>RAM</b>	8GB or higher is recommended; 4GB is required
<b>Systems not supported by Exemplify app</b>	Google Chromebooks, Android tablets, iOS tablets, Linux operating systems, Microsoft surface RT, Microsoft's virtual machine, iPads, and mini Ipads. Exemplify is also not compatible with virtualized environments that require persistent network connections which may include VMWare, Parallels, Citrix workspace, virtual desks, and streamed images.
<p><b>*CAUTION: Students using " Mac Operating Systems" must ensure they WILL update to the most current IOS version. Operating Systems NOT supported by the testing platform: High Sierra (10.13), Mojave (10.14), and Catalina (10.15) **Examsoft/Exemplify supports only the 3 recent operating systems of Windows and Mac.</b></p>	
<b>LMS systems</b>	<b>Browsers that can be used for the LMS systems</b>
<b>SonisWeb and Gupton Institute</b> ( <a href="https://guptonsonis.jenzabarcloud.com">https://guptonsonis.jenzabarcloud.com</a> ) ( <a href="https://guptoninstitute.net">https://guptoninstitute.net</a> )	Google Chrome and Mozilla Firefox can all be used as the browser for these programs.

Effective: 12/18/23 ExamSoft has discontinued support for MacOS 11 Big Sur and Windows 11 21H2 per their policy of support

